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TO: All Legal aid practitioners

Helpline direct dial number:
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Email: civilreform@slab.org.uk

Your ref:

Please quote the department above and
our reference: **Civil Reform / 7**

13 October 2003

Dear Sir / Madam

CIVIL LEGAL AID REFORM MAILSHOT 7

FREQUENTLY ASKED QUESTIONS

This mailshot is the seventh in a series of mailshots issued by the Board to provide information about the civil legal aid reforms and is being sent to all legal aid practitioners. I enclose a summary of some of the more Frequently Asked Questions about the reforms, which I hope may be of assistance to you.

If you require a copy of any of the earlier mailshots, please telephone 0131 226 7061 and ask for extension 342 or download one from our website www.slabpro.org.uk (the username for the website is procurator and the password is LAACT1986).

We are finalising the form to use for requesting payments to account and have developed a model account that we hope will assist the profession. We will make both documents available within the next few weeks.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Tom Murray'.

Tom Murray
Director of Legal Services and Applications

Telephone Helpline

If you have a query about the registration process, the applications or reporting processes or fees and accounts under the new system please telephone our Civil Legal Aid Reform Helpline on
0131 240 2007

Alternatively, you can e-mail us with any queries - civilreform@slab.org.uk

If you have any queries about the Quality Assurance system please telephone the Law Society on 0131 476 8147.

Have you missed any information?
Previously issued mailshots about the civil legal aid reforms

Details of Mailshot	Date of Mailshot	Issued by	Issued to
Mailshot 1 – Registration	29 August 2003	Board	All firms
Mailshot 2 – Applications and Reporting	5 September 2003	Board	All legal aid practitioners
Mailshot 3 – Fees and Accounts	19 September 2003	Board	All legal aid practitioners
Mailshot 4 - New civil legal aid forms and starter pack	26 September 2003	Board	The Managing Partner, all firms on the provisional civil register
Mailshot 5 – Information for Applicants booklet	26 September 2003	Board	The Managing Partner, all firms on the provisional civil register
Mailshot 6 – Information for Applicants booklet (printed version)	8 October 2003	Board	The Managing Partner, all firms on the provisional civil register